

## The Royal Masonic Benevolent Institution Care Company Barford Court

#### **Inspection report**

157 Kingsway
Hove
East Sussex
BN3 4GR

Date of inspection visit: 19 November 2020

Date of publication: 02 December 2020

Tel: 01273777736 Website: www.rmbi.org.uk

Ratings

### Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated** 

## Summary of findings

#### **Overall summary**

Barford Court is a residential care home providing personal care for up to 40 people, some of whom were living with dementia. There were 37 people living at the service on the day of our inspection.

We found the following examples of good practice.

Barford Court consists of four separate houses. This allowed for people to remain in colour coded zones. Staff were allocated to a zone to reduce the risk of spreading infection. There were clear signs on all doors to show which zone you were in and when you were entering another.

In order to minimise any cross infection, each resident had a colour coded and numbered button sewn into their clothes. This allowed staff doing laundry to separate items and ensure residents kept their own property.

The home had a housekeeping team in place. They had a clear cleaning rota and checklist to ensure all tasks were completed consistently. This included regular disinfecting of all points frequently touched, for example, handrails.

Visits were booked via Barford Court's website or via telephone. Visitors were guided through an entry process which includes hand-washing, a temperature check and questionnaire. Visits took place in a 'pod' where floor to ceiling windows were in place. This allowed visits to continue through the second national lockdown.

The provider had clear infection prevention and control policies and procedures in place. Staff showed good understanding of these. Regular audits were undertaken, and any issues identified and addressed.

Further information is in the detailed findings below.

#### The five questions we ask about services and what we found

We always ask the following five questions of services.

#### Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated** 



# Barford Court

#### **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 19 November 2020 and was announced.

## Is the service safe?

## Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.