

Four Seasons (Evedale) Limited

The Cedars and Larches

Inspection report

16 Queens Drive
Ilkeston
Derbyshire
DE7 5GR

Tel: 01159440166
Website: www.fshc.co.uk

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16 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Cedars and Larches is a residential care home providing personal and nursing care to 53 people aged 65 and over at the time of the inspection. The service can support up to 61 people in two adapted buildings. One building is known as The Cedars and the other building is known as The Larches. Both buildings support people over two floors and are located next to each other.

We found the following examples of good practice.

- The home has had an outbreak of COVID-19, which has affected both people in the home and staff. The provider has been supported by health care professionals to review their infection control practices. These had been implemented to drive improvements and to reduce the potential for spread of the infection.
- There was a detailed entry system into the home, with temperature testing, contact questionnaire and hand disinfection on entry.
- The provider had ensured there were plentiful supplies of personal protective equipment and we saw staff used this appropriately.
- The provider participated in regular testing of staff and people living in the service for COVID-19 symptoms. People living in the home are tested in line with government guidance.
- Areas were thoroughly cleaned and disinfected with approved products to reduce the potential of transfer of infection. The provider had produced detailed cleaning and disinfection information and introduced this through all residential and nursing homes.
- Risk assessments had been completed to protect people and any people and staff who may be at higher risk of being infected with COVID-19 and measures were in place to support them.
- Staff worked on a regular shift pattern and due to a short-term shortage of staff used additional agency staff. These were allocated to one of the two buildings on the site, to reduce the potential for cross contamination.
- Staff had received training in the use of personal protective equipment (PPE) and ensured these measures were followed putting on, taking off and disposing of PPE.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

This review was undertaken in response to concerns received in regards to infection prevention and control. We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

The Cedars and Larches

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 16 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.