

BNP Care Ltd

La Luz Residential Home

Inspection report

4 High Street
Tadworth
Surrey
KT20 5SD

Tel: 01737813781

Date of inspection visit:
02 February 2021

Date of publication:
11 March 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

La Luz is a residential care home providing personal care for up to 16 people with a range of care needs, including the frailty of old age. At the time of the inspection, 16 people were living at the home. The home accommodated people in one building.

We found the following examples of good practice.

The service organised staff shifts so that staff entered the home at staggered times. This allowed them to safely complete the donning and doffing of Personal Protective Equipment (PPE) and take lateral flow devices (LFD) Covid tests before starting work. We saw records associated with the home's testing processes.

Staff were experienced in the infection, prevention and control (IPC) processes to support new admissions to the service. The provider had conducted training in both IPC and PPE for all staff. All staff were observed to be wearing this correctly .

The service had provided information to people about the Covid-19 virus, social distancing and other infection control procedures. Visitors could visit people face to face using an external entrance to an area of the home where a screen had been setup.

Risk assessments had been completed to support people living with dementia, and others, to remain safe when there were risks identified in maintaining isolation and social distancing. For one person living with dementia, this included providing one to one support so that they could avoid high traffic areas and guide them on safe walks outdoors.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

La Luz Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 02 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.