

The Royal Masonic Benevolent Institution Care Company

Ecclesholme

Inspection report

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03 February 2021

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Ecclesholme is situated in the Eccles area of Manchester and accommodates up to 50 adults. Some people are living with dementia. There are three floors that are accessible by lift and stairs. Each floor provides a variety of communal areas to meet the different needs and preferences of individuals. At the time of this inspection 46 people were living at the home.

We found the following examples of good practice.

- Relatives and people found hand writing letters during the National lockdown had provided a great comfort with some people enjoying staff reading them aloud.
- The care home was closed to all visitors except health professionals, for example district nurses. Appointments not requiring direct contact, were conducted by telephone or video calls.
- In July 2020 the care home was rated 100% in their annual infection control audit, carried out by Salford City Council, infection control team.
- All staff were offered staff wellbeing advice and staff benefits. The senior team recently sent all staff a wellbeing goody bag which provided staff with big moral boost.
- Ecclesholme had created two purpose-built enclosed visitor pods that were sealed and therefore provided a complete barrier between visitors and residents. The pods could only be accessed from the garden by the visitors and had a built-in intercom system.
- Staff and people were regularly tested in line with the government's current COVID-19 testing programme. The service was large, light and airy and had a large garden which people could choose to use.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Ecclesholme

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control.

This inspection took place on 3 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.