

# SheffCare Limited

# Castelayn

## Inspection report

2 Leighton Drive  
Gleadless  
Sheffield  
South Yorkshire  
S14 1ST

Tel: 01142398429  
Website: [www.sheffcare.co.uk](http://www.sheffcare.co.uk)

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23 October 2020

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## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

### About the service

Castelayn is registered to provide accommodation and personal care for up to 42 older people. The home is purpose built over three floors. The top floor of the home is dedicated to supporting people living with dementia. At the time of this inspection there were 28 people living at the home.

We found the following examples of good practice

- The provider went into early lockdown and preparations around infection prevention and control were made in advance of and escalation in the spread of COVID-19. People and staff had been regularly tested for COVID-19. The service held regular staff safety huddle meetings. The topics discussed included infection prevention control, social distancing and shielding.
- All visitors were asked to complete a visitor's form and their temperature was checked. Hand sanitiser was provided in the entrance area and visitors were required to wear a mask. Visitors were provided with an apron and gloves where appropriate. Visitors had no contact with other people living at the home and had minimal contact with the Care staff.
- Visits from relatives took place in the garden area. There was a booking in system to stagger visitors and visiting times to minimise visitor numbers. A heated lodge was due to be installed in the garden area. The lodge had been specially designed to allow people and relatives to socially distance.
- Dedicated staff were deployed in specific units in the home to reduce the risk of cross contamination and infection across units. Enhanced cleaning was in place. Staff wore appropriate PPE and followed the current guidance. The home was not reliant on agency staff to cover staff absences as they had a good supply of bank staff.
- Staff had provided additional social care support to people to help them maintain their mental wellbeing. The innovative use of technology had enabled relatives to stay in touch with their family members. People had been supported to learn about and use new technology.
- New admissions were tested for COVID-19 and the results were known before they are admitted to the home. All new admissions were isolated in their rooms. Staff dedicate time to spend with new admissions to support them through their isolation period and adjusting to their new home.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Castelayn

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 23 October 2020 and was announced. The service was invited to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.