

Veronica House Limited

Veronica House Nursing Home

Inspection report

1 Leabrook Road
Ocker Hill
Tipton
West Midlands
DY4 0DX

Tel: 01215051110

Website: www.veronicahousenursinghome.co.uk

Date of inspection visit:
25 January 2022

Date of publication:
04 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Veronica House is a care home. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. At the time of inspection 34 people lived at the service.

We found the following examples of good practice.

Staff were wearing personal protective equipment (PPE) correctly and there was enough PPE available throughout the home.

There was a clear process in place to monitor vaccination status and testing for staff and people at the service.

The service was clean and effective systems were in place.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Veronica House Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about visiting arrangements at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on the 25 January 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was following guidance regarding visits to the home, during the inspection one visitor was seen leaving the home and another visitor was seen entering; a staff member was with this visitor following the process.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.