

Parkcare Homes Limited

# Boughton Manor

## Inspection report

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21 December 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Boughton Manor is a residential care home which provides accommodation for up to 30 people who require nursing or personal care. At the time of the inspection 25 people were living at the home.

We found the following examples of good practice.

The service had implemented a system for all visitors including visiting professionals. Hand sanitising, a temperature check and personal protective equipment [PPE] were required prior to entering the home. At the time of our inspection the home was closed for all but non-essential visitors.

The registered manager had registered for 'whole home testing' for staff and residents. The registered manager worked closely with external health and social care professionals to ensure all people who tested positive for COVID-19 were cared for safely. Staff were supported to isolate and received ongoing support from the registered manager. Family and friends of people who use the service were regularly updated and the service offered video and telephone calls to all people and their loved ones.

PPE was available and staff wore this in line with current best practice. Further training in infection prevention and control was provided and all staff completed this.

Risk assessments were in place for all staff and people who used the service. Risks associated with COVID-19 were highlighted and the registered manager took action to reduce further risks.

The provider had audit systems in place to provide assurances regarding the cleanliness of the home. Frequently touched areas of the home such as light switches were cleaned multiple times throughout the day.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Boughton Manor

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place 21 December 2020 and was unannounced.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.