

# Hertfordshire Community NHS Trust

## Quality Report

Unit 1a Howard Court,  
14 Tewin Road,  
Welwyn Garden City,  
Hertfordshire  
AL7 1BW  
Tel: 01707 388145  
Website: [www.hct.nhs.uk](http://www.hct.nhs.uk)

Date of inspection visit: 17 - 20 February 2015 and 18  
- 19 April 2016  
Date of publication: 17/10/2016

This report describes our judgement of the quality of care at this trust. It is based on a combination of what we found when we inspected, information from our 'Intelligent Monitoring' system, and information given to us from patients, the public and other organisations.

## Ratings

### Overall rating for this trust

Good 

Are services at this trust safe?

Good 

Are services at this trust effective?

Good 

Are services at this trust caring?

Good 

Are services at this trust responsive?

Good 

Are services at this trust well-led?

Good 

# Overview of ratings

## Our ratings for Hertfordshire Community NHS Trust

	Safe	Effective	Caring	Responsive	Well-led	Overall
Overall	Good	Good	Good	Good	Good	Good

## Our ratings for Community Services

	Safe	Effective	Caring	Responsive	Well-led	Overall
Community health services for adults	Requires improvement	Good	Good	Good	Good	Good
Community health services for children, young people and families	Good	Good	Good	Good	Good	Good
Community health inpatient services	Good	Good	Good	Good	Good	Good
Community End of Life Care services	Good	Requires improvement	Good	Good	Requires improvement	Requires improvement
Community health dental services	Good	Good	Outstanding	Good	Good	Good
<b>Overall Community</b>	Good	Good	Good	Good	Good	Good