

Brownlow Enterprises Limited

Abbeydale Residential Care Home - London

Inspection report

51-53 Fox Lane
Palmers Green
London
N13 4AJ

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Date of inspection visit:
30 March 2021

Date of publication:
21 June 2022

Ratings

| | |
|---------------------------------|--------------------------------|
| Overall rating for this service | Inspected but not rated |
| Is the service safe? | Inspected but not rated |

Summary of findings

Overall summary

Abbeydale is a residential care home providing personal care and accommodation for people aged 65 and over, some of whom may be living with dementia. The home can support up to 21 people. At the time of inspection there were 20 people living at the home.

The home is a large terrace house set in a residential area of Palmers Green, North London. Bedrooms are located across two floors with an accessible rear garden.

We found the following examples of good practice.

Staff had been appropriately trained in the use of PPE and infection control processes and were observed to be following social distancing guidance.

To reduce the risk to people using the service staff were sharing observations about people's health routinely. This reduced the need for external visitors to the home.

The home was following current visiting guidance to ensure visitors did not introduce and spread COVID-19. A system of allocated appointments was developed for relatives visiting in residents' rooms and in the visiting pod to ensure the risk from visitors to the home were minimised.

Information and instructions for visitors were clearly displayed and explained by the receptionist upon arrival. Infection prevention posters were clearly displayed within each unit of the home.

The provider had a COVID-19 risk assessment in place which covered admissions to the home from local hospitals. A COVID-19 test was required before admission. Any new residents had a period of isolation when first arriving at the home.

We were assured that this service met good infection prevention and control guidelines.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 30 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.