

Rebjon Care Limited

The Firs Care Home

Inspection report

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Kidderminster
Worcestershire
DY11 5PW

Tel: 01562741358

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02 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Firs Care Home is a care home providing accommodation and personal care for up to 26 older people who may be living with dementia. At the time of our visit 19 people lived at the home.

We found the following examples of good practice.

- On arrival at the home visitors were screened for symptoms of COVID-19. There were PPE packs available to ensure their visit could take place safely in line with current guidance.
- People were supported to maintain contact with relatives. For example through phone calls, video calls and regular newsletters. There was a designated visiting space in place which visitors could access via a separate entrance. This space was divided by a perspex screen which meant people were able to see and talk to their visitors in a safe and comfortable environment. The provider noted that the perspex screen restricted people's ability to be able to hear each other clearly. Therefore, the room was fitted with a microphone and speaker to improve sound.
- Specific training around infection prevention and control for Covid-19 had been given to staff to promote awareness and good practice.
- There is a designated domestic staff team to maintain housekeeping and ensure frequent cleaning of the home including all touch points.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Firs Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 02 March 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.