

Apex Care Homes Limited

Bunyan Lodge

Inspection report

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Date of inspection visit:
23 November 2020

Date of publication:
04 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Bunyan Lodge is a care home providing accommodation, nursing and personal care to 14 people with mental health needs. The service can support up to 16 people.

We found the following examples of good practice.

- The service booked visits for families and friends and staggered the times of visits to reduce the risk of infection transmission between people. Visitors had their temperature taken before entering and provided their contact details for test and trace purposes. Visitors were given Personal Protective Equipment (PPE), including hand sanitiser and face masks, which they had to wear throughout their visit. The home used video calls to make sure people had regular contact with their families and friends.
- Staff were allocated to work in specific shifts, with specific colleagues to reduce the risk of spreading infection.
- The service had an infection prevention and control process in place. The provider was regularly testing people and staff for COVID-19, in accordance with government guidance.
- The provider supported people and staff to stay safe. Staff had been trained in infection prevention control. Additional measures had been introduced to clean the service and make sure the risk to people and staff was reduced. Staff had individual COVID-19 risk assessments. The provider's infection prevention and control policy and business contingency plan had been updated to include pandemic flu or contagious outbreak.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service met good infection prevention and control guidelines.

Inspected but not rated

Bunyan Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 23 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach