

Mr & Mrs P Chellun

# Gate Lodge

## Inspection report

1 Upper Woodcote Village  
Purley  
Surrey  
CR8 3HE

Tel: 02086687286

Website: [www.gatelodgecarehome.co.uk](http://www.gatelodgecarehome.co.uk)

Date of inspection visit:  
20 May 2016

Date of publication:  
15 June 2016

### Ratings

Overall rating for this service

Good ●

Is the service safe?

**Requires Improvement** ●

# Summary of findings

## Overall summary

We carried out an unannounced comprehensive inspection of this service in November 2014. A breach of legal requirements was found. After the comprehensive inspection, the provider wrote to us to say what they would do to meet legal requirements in relation to the breach.

We undertook this focused inspection to check that they had followed their plan and to confirm that they now met legal requirements. This report only covers our findings in relation to those requirements. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Gate Lodge on our website at [www.cqc.org.uk](http://www.cqc.org.uk).

We found improvements had been made around the management of medicines and in keeping up to date auditable administration records. There were now appropriate arrangements in place for the storage, administration, recording and disposal of medicines. Medicines kept on behalf of people using the service were being administered correctly with up to date records kept. This meant that the provider could check that people had received their medicines correctly

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

We found that action had been taken to ensure there were appropriate arrangements in place for the storage, administration, recording and disposal of medicines.

We could not improve the rating for safe from 'requires improvement' because to do so requires consistent good practice over time. We will check this during our next planned comprehensive inspection.

**Requires Improvement** ●

# Gate Lodge

## **Detailed findings**

### Background to this inspection

We undertook an unannounced focused inspection of Gate Lodge on 20 May 2016. This inspection was done to check that improvements to meet legal requirements planned by the provider after our November 2014 inspection had been made. We inspected the service against one of the five questions we ask about services: is the service safe? This is because the service was not meeting some legal requirements.

The inspection was carried out by one inspector. We spoke with the registered manager and one member of staff. We looked at the systems and records for the management of medicines.

## Is the service safe?

### Our findings

At our last inspection in November 2014, we found that safe practice was not always being followed around the management of medicines and in keeping up to date auditable records. At this inspection, we found that improvements had been made.

During this inspection we found there were appropriate arrangements in place for the storage, administration, recording and disposal of medicines. People's medicines were stored securely. We checked a sample of different medicines kept on behalf of people using the service and found that these were being administered correctly with up to date records kept.

Regular checks were being carried out to make sure that people were receiving their medicines as prescribed. A new manager in post at Gate Lodge told us they were reviewing the systems for auditing medicines in order to build on the improvements already made.