

Meadowbank Care Limited

Bourne Bridge House

Inspection report

Meshaw
South Molton
Devon
EX36 4NL

Tel: 01884860909

Date of inspection visit:
28 August 2020

Date of publication:
25 September 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Bourne Bridge House is a residential home which provides care for people living with profound learning disabilities and/or autism. Some of the people cared for at the home also have physical disabilities. The home is situated in a rural setting about four miles from the village of Witheridge in mid Devon. The home is a converted three-sided farmhouse which surrounds a fully enclosed courtyard garden. The original property has been split into four accommodation units, three of which are two storeys. Office accommodation is provided within the main building.

We found the following examples of good practice.

Visits to the service have been restricted to essential visitors only. Visitors must wear face masks and follow good hygiene practice. Visitors were seen to be complying with this requirement. Relatives and friends have not been able to enter the premises. Instead the service has supported socially distanced visits in the community.

The layout of the home has enabled people to remain safe. People live in small shared bungalows for two or three people, or single flats. There are large grounds which provide plenty of outdoor space for people to enjoy while maintaining safe distances. People were able to access the garden easily and safely. People were able to follow interests such as computers, music and hobbies. People have been supported by staff to go on outings such as walks in the countryside or visits to the beach. They have supported people to maintain a safe distance from other people they may meet while out. People have been encouraged to wash their hands and sanitise regularly.

Staff members were instructed to wear type IIR face masks at all times when supporting people when a distance of two metres could not be achieved. They used the required level of personal protective equipment (PPE) when providing personal care. If people showed symptoms of Covid-19 a test was requested. If the test result was positive the staff were expected to use PPE to meet current government guidance. Staff had received training and information on the safe use of PPE. To ensure staff had fully understood the training they were asked to complete a questionnaire to help the management consider any further training or support needed to improve safe practice.

Each shared and single accommodation area had their own cleaning schedules and cleaning logs. Records provided evidence that thorough cleaning schedules had been completed at the intervals laid down by the provider.

The service had been visited by a local NHS infection control professional. This person had undertaken a thorough check of the home and provided a range of good practice guidance on areas including waste, laundry, environmental cleaning, PPE, hand hygiene and hand care. They provided staff training on infection control and on the use of PPE. They also gave advice on staff well-being.

Since the start of the pandemic the service has recruited new staff, and hope to recruit further staff in the near future. This will ensure they have sufficient staff in post to cope with any possible further outbreak of Covid-19. Staff rotas and shift patterns have been reviewed and they are planning to provide increased staffing levels in the evenings in the near future.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

People were protected by systems in place to prevent and control infection.

Inspected but not rated

Bourne Bridge House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 28 August and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.