

Hastings and Rother Voluntary Association for the Blind

Healey House

Inspection report

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East Sussex
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Date of inspection visit:
25 January 2021

Date of publication:
05 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Healey House is a residential care home that provides accommodation and support for up to 28 older people. At the time of our inspection, there were nine people living at the home.

We found the following examples of good practice.

At the time of our inspection, the home was closed to visitors. People were supported to keep in touch with their relatives through phone calls. The maintenance staff had built a visitor pod into a room of the home which had its own designated entrance for relatives which will be used when open to visitors. A screen had been built between the person and the visitor section, ensuring contactless visits could take place safely. The area had a speaker system to enable people and their relatives to communicate clearly and there was a call bell in the room in case people needed support from staff.

The registered manager had ensured that there were adequate supplies of personal protective equipment (PPE) throughout the pandemic. Staff were seen to be using PPE correctly and disposing of it safely. There were signs around the home to remind staff of the correct procedures for putting on and removing PPE safely.

People's bedrooms had a sink to support handwashing and the registered manager had installed soap and paper towel dispensers on the wall above each sink. Hand sanitisers in the corridors were activated by a sensor which meant that staff did not need to touch them.

There was a regular housekeeper at the service and cleaning schedules in place. When the housekeeper had needed to self isolate, the service had used an external cleaning company. This company had been contracted to 'fog' the communal areas of the home as well people's bedrooms.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Healey House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 25 January 2021 and was announced.

Is the service safe?

Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.