

Mirfield Medical Practice Limited

Inspection report

Doctor Lane
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Date of inspection visit: 7 and 9 June 2022
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location		Good	
Are services safe?		Good	
Are services effective?		Good	
Are services caring?		Good	
Are services responsive to people's needs?		Good	
Are services well-led?		Good	

Overall summary

We carried out an announced comprehensive inspection at Mirfield Medical Practice Limited (also known as Mirfield Health Centre) on 7 and 9 June 2022. Following this inspection, we rated the location as good overall, and for all key questions:

Safe - Good

Effective - Good

Caring – Good

Responsive – Good

Well-led - Good

Why we carried out this inspection

This announced comprehensive inspection was carried out following changes to the provider registration and legal entity of the practice. This was the first inspection since this change.

The practice was inspected on 14 February 2018 under their previous registration. At the inspection in February 2018 the practice was rated good overall and in all key questions of safe, effective, caring, responsive and well-led. The full report for previous inspection can be found by selecting the 'all reports' link for Mirfield Health Centre on our website at www.cqc.org.uk

How we carried out the inspection

Throughout the pandemic CQC has continued to regulate and respond to risk. However, taking into account the circumstances arising as a result of the pandemic, and in order to reduce risk, we have conducted our inspections differently.

This inspection was carried out in a way which enabled us to spend a minimum amount of time on site. This was with consent from the provider and in line with all data protection and information governance requirements.

This included:

- Conducting some staff interviews using video conferencing.
- Completing clinical searches on the practice's patient records system and discussing findings with the provider.
- Reviewing patient records to identify issues and clarify actions taken by the provider.
- Requesting evidence from the provider.
- A shorter site visit.
- Staff questionnaires.

Our findings

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected

Overall summary

- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall

We found that:

- There were systems in place to safeguard children and vulnerable adults from abuse and staff we spoke with knew how to identify and report safeguarding concerns.
- Leaders reviewed the effectiveness and appropriateness of the care the service provided. They ensured that care and treatment was delivered according to evidence-based guidelines.
- The practice adjusted how it delivered services to meet the needs of patients during the COVID-19 pandemic.
- There was a programme of quality improvement, including clinical audit.
- Staff had the skills, knowledge and experience to deliver effective care.
- Staff involved and treated people with compassion, kindness, dignity and respect.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.
- The practice operated effective systems and processes to ensure good governance in accordance with the fundamental standards of care.

The evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Our inspection team

Our inspection team was led by a CQC lead inspector who spoke with staff using video conferencing facilities and undertook a site visit. The team included a GP specialist advisor who spoke to the lead GP and completed clinical searches and records reviews without visiting the location.

Background to Mirfield Medical Practice Limited

Mirfield Medical Practice Limited (also known as Mirfield Health Centre) is situated in a purpose-built medical practice. The practice provides services to 17,350 patients. It holds a General Medical Services (GMS) contract with NHS Kirklees Clinical Commissioning Group (CCG).

The practice is registered with the Care Quality Commission (CQC) to deliver the regulated activities diagnostic and screening procedures, maternity and midwifery services, treatment of disease, disorder or injury, family planning and surgical procedures.

The practice opening times are Monday to Friday 8am to 6.30pm. Pre-bookable extended access appointments are available on Tuesday and Thursday from 7am to 8am, on Monday and Tuesday from 6.30pm to 10.15pm and on Friday from 6.30pm to 8pm. Additional pre-bookable extended access appointments are available at a nearby practice provided by the GP federation on Monday to Friday from 6.30pm to 9.30pm, on Saturday from 9am to 4pm and on Sunday from 9am to 1pm.

Information published by Public Health England shows that deprivation within the practice population group is in the seventh decile (based on one to ten). The lower the decile, the more deprived the practice population is relative to others.

According to the latest available data, the ethnic make-up of the practice area is 96% White, 2% Asian, 0.5% Black and 1.5% Mixed.

The practice team consists of three male GP partners, a male and a female salaried GP, seven advanced nurse practitioners (ANPs), four practice nurses, two healthcare assistants and one phlebotomist. The clinical team are supported by a full-time practice manager and 16 administrative/receptionist staff.

The practice is a training practice with two GP trainers. At the time of our inspection there were three GP registrars at the practice. Medical Students from the University of Leeds also attend the practice on rotation for teaching.