

Beachcroft Homes Limited

# Beechcroft House Residential Home

## Inspection report

St Johns Road  
Rowley Park  
Stafford  
Staffordshire  
ST17 9BA

Tel: 01785251973

Date of inspection visit:  
02 February 2021

Date of publication:  
01 March 2021

## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	<b>Inspected but not rated</b>

# Summary of findings

## Overall summary

Beechcroft House Residential Home provides personal care to up to 25 people aged 65 and over. At the time of the inspection there were eight people living at the home.

We found the following examples of good practice.

- Visits from relatives took place in a safe way. Temperature checks of visitors were completed and Personal Protective Equipment (PPE) was supplied by the service to ensure people were protected from the risk of cross transmission.
- When visits were restricted other methods were used to ensure people continued to have contact with their loved ones such as, video and telephone calls. The registered manager kept in regular contact with relatives to ensure they had up to date information about their relative's wellbeing.
- The environment was well maintained and clean. Additional cleaning had been implemented to lower the risk of cross transmission.
- Staff were supported by the registered manager during periods of anxiety and staff had been signposted to external wellbeing services where needed.
- The registered manager had acted on advice received from professionals to ensure staff followed up to date infection control guidance to keep people safe.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Beechcroft House Residential Home

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 02 February 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.