

# The Wilf Ward Family Trust

# The Paceys

## Inspection report

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Date of inspection visit:  
04 November 2020

Date of publication:  
14 December 2020

## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

The PACEYS is part of The Wilf Ward Family Trust, a not for profit organisation. It is a home providing a short breaks residential service with a holiday style atmosphere and can accommodate up to seven young adults with learning and/or physical disabilities. At the time of our inspection five people were using the service.

We found the following examples of good practice.

We were assured that this service met good infection prevention and control guidelines.

Risks of visiting professionals spreading infection were reduced. Visitors had their temperature taken and were asked about their health before entering the service. As the service is a respite stay visitors picking up or dropping off people did not enter the building.

Staff supported people to keep in touch with family and friends through video and phone calls to prevent isolation and promote people's mental wellbeing. Internal activities were also carried out to make up for the lack of community activities.

Cleaning schedules had been expanded to address more at risk areas of the building. The home was cleaned regularly using products appropriate to minimise COVID-19. Handwashing was encouraged.

Staff were trained on how to keep people safe from the risk of infection and use PPE correctly. Through observation and discussions with staff, it was clear training was well embedded.

The provider had appropriate arrangements to test staff for COVID-19 and was following government guidance on testing.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

No ratings were awarded following this inspection. This was a thematic review of infection control practices to identify good practice and areas for development in infection prevention and control.

### **Inspected but not rated**

# The PACEYS

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 4 November 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.