

Derby Road Group Practice

Quality Report

27-29 Derby Road
North Portsmouth
Hampshire
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Website: www.derbyroadgrouppractice.co.uk

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this service

Good



Are services safe?

Good



Summary of findings

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Overall summary

Letter from the Chief Inspector of General Practice

We carried out a desk based inspection of Derby Road Group practice on 27 September 2016 to monitor whether the registered provider had met the requirement related to medicines management, made at our inspection in January 2016. Areas which did not meet the regulations were:

The provider did not have suitable systems in place to maintain fire safety and ensure electrical wiring in the premises was safe.

- The fire alarm system was checked twice a year; however, regular checks had not been made on the fire alarm system call points used when a fire is detected to sound the alarm. The practice did not have any emergency lighting on the upper floors.
- We noted that a five yearly electrical wiring safety check had not been carried out.

At this inspection we found that the provider had taken action to meet the requirement:

Key findings:

- The provider had a full fire risk assessment carried out and made provision for emergency lighting as recommended in the risk assessment. Logs had been commenced of checks of fire alarm call points and there were suitable processes in place to ensure the system was maintained and checked by an external company six monthly.
- The provider had had a full electrical wiring check carried out and had actions minor repairs that were required.

The full report published on 26 March 2016 should be read in conjunction with this report. The rating for the safe domain is now good and the overall rating remains good.

Professor Steve Field CBE FRCP FFPH FRCGP

Chief Inspector of General Practice

Summary of findings

The five questions we ask and what we found

We always ask the following five questions of services.

Are services safe?

The practice is rated as good for providing safe services:

- The practice had up to date fire risk assessments and carried out regular checks of torches used for emergency lighting and fire alarm call points used for sounding an alarm.
- A full electrical wiring check was carried out and remedial action was taken where needed.

Good



Derby Road Group Practice

Detailed findings

Our inspection team

Our inspection team was led by:

Our inspection team consisted of a CQC inspector.

Background to Derby Road Group Practice

Derby Road Group Practice consists of six partners and one salaried GP. There are three male GPs and four female GPs. There are four practice nurses and two healthcare assistants. The clinical team are supported by a practice manager and business manager and a team of administration and reception staff.

The practice premises consist of two adjoining houses. There is a small car park and level access to the building. The premises do not have a passenger lift, but staff will make arrangements for patients to be seen on the ground floor when needed.

The practice is in an urban area of Portsmouth and has 11,400 patients on its register. The practice population's distribution of patients according to age is similar to the national average. The practice participates in research and is a teaching practice for doctors training to be GPs. The practice holds a primary medical services contract.

The practice is open at the following times:

Monday 8am until 7.15pm

Tuesday 8am until 6.30pm

Wednesday 8am until 7pm

Thursday 8am until 7pm

Friday 8am until 6.30pm

In addition the practice is open on the first and third Saturday of the month from 8.am until 10.30am. When the practice is closed, patients are advised to contact the out of hours GP via the NHS 111 service, or attend a local walk in clinic at weekends.

We inspected the main location which is situated at:

27-29 Derby Road, North End, Portsmouth. PO2 8HW. There is a branch location situated at 358 Copnor Road, Copnor, Portsmouth PO3 5EL, which was not visited as part of this inspection. Staff at the practice work across both sites.

Why we carried out this inspection

We carried out a focussed desk based inspection of this service under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. The inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008, to look at the overall quality of the service.

How we carried out this inspection

We carried out a desk based inspection on 27 September 2016 to review the shortfalls identified with our inspection in January 2016.

We requested information from the provider to demonstrate how they had met the requirements and this was received in September 2016.

We looked at documents provided to us related to fire and electrical safety in the practice.

Are services safe?

Our findings

At our inspection in January 2016 we made a requirement related to fire and electrical safety in the practice. Shortfalls were found in provision of emergency lighting and a five yearly electrical wiring safety check had not been carried out. The practice had arranged for a fire risk assessment to be carried out the week after our inspection. We noted that records of checks on the fire alarm system's call points had not been made.

At this inspection, in September 2016, we were given evidence that :

The provider had arranged for external contractors to carry out a fire risk assessment and an electrical wiring check of the premises.

Recommendations from the fire risk assessment included providing emergency lighting in the form of torches on the upper floors of the building. The provider had ensured these were in place and commenced weekly checks of this equipment to ensure it was in working order. Fire alarm call points were included in these weekly checks.

A full electrical wiring check had been carried out in July 2016 and some minor repairs were needed. The practice ensured these were carried out and provided documentation to confirm the works had been completed.