

Potensial Limited

Potensial Limited - 1 Newlands Drive

Inspection report

1 Newlands Drive
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01 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

1 Newlands Drive is a 'care home' that provides accommodation and personal care for up to 13 people who have a learning disability and/or mental health support needs. There were ten people using the service at the time of this inspection.

We found the following examples of good practice.

There had been a recent outbreak of COVID-19 at the home with some people and staff testing positive for COVID-19. The outbreak was safely managed in line with government guidance.

Visits to the home were carried out safely in line with current government guidance. Visitors were provided with regular updates about visiting arrangements. They were encouraged to pre-book visits to help minimise the amount of people in the premises at any one time. Before entering, visitors including visiting professionals were required to provide evidence of a negative lateral flow test, have their temperature checked and show their COVID-19 vaccination status.

Staff were provided with the most up to date infection prevention and control (IPC) guidance and were trained in IPC including how to safely use and remove personal protective equipment (PPE). There was a good stock of PPE available to staff and they used and disposed of it safely.

Regular testing for COVID-19 was carried out for people living at the home and staff and testing records were maintained.

All non-exempt staff employed were vaccinated against COVID-19 in accordance with legal requirements.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 01 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Good hygiene practices were not consistent in some areas of the home. We have signposted the provider to resources to develop their approach.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.
- The provider was following current government guidance on care home visiting.