

# Dr Thomas Guilder

## Quality Report

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

Overall rating for this service

Good



Are services safe?

Good



# Summary of findings

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## Overall summary

### Letter from the Chief Inspector of General Practice

We carried out an announced comprehensive inspection of this practice on 9 June 2015. Breaches of legal requirements were found during that inspection within the safe domain. After the comprehensive inspection, the practice sent to us an action plan detailing what they would do to meet the legal requirements in relation to the following:

- Ensure equipment and medicines that may be required in an emergency are reviewed and made readily available where deemed appropriate.
- Ensure all staff working under Patient Group Directions (PGDs) are authorised to administer in line with national requirements (PGDs are written instructions for the supply or administration of medicines to groups of patients who may not be individually identified before presentation for treatment).
- Carry out regular fire drills

We undertook this focused inspection on 17 August 2015 to check that the provider had followed their action plan and to confirm that they now met legal requirements. This report only covers our findings in relation to those requirements.

You can read the report from our last comprehensive inspection, by selecting the 'all reports' link on our website at [www.cqc.org.uk](http://www.cqc.org.uk)

Our key findings across the areas we inspected were as follows:-

- Emergency equipment and medicines were readily available.
- Nurses Patient Group Directions (PGDs) were authorised to administer vaccinations in line with national requirements.
- The practice had carried out a fire drill evacuation and had plans in place to do this on a regular basis.

**Professor Steve Field (CBE FRCP FFPH FRCGP)**

Chief Inspector of General Practice

# Summary of findings

## The five questions we ask and what we found

We always ask the following five questions of services.

### **Are services safe?**

The practice is now rated Good for delivering Safe services

At our last inspection we found that risks to patients were assessed and well managed but the practice had not conducted regular fire drills. Emergency procedures were in place to respond to medical emergencies. However, we found that equipment to deal with emergencies was not readily available for example, oxygen cylinders and that some emergency medicines were not available. We also found an instruction for nurses to administer vaccinations had not been signed by the GP

At this inspection we found the practice had conducted a fire drill and was planning to conduct these on a monthly basis. The practice had reviewed their emergency medicines and had medicines available for the treatment of seizures, hypoglycaemia, and suspected meningitis. We noted that oxygen was readily available and that all instructions for the nurses to administer vaccinations were signed by the GP.

**Good**



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## Detailed findings

### Our inspection team

#### **Our inspection team was led by:**

Our inspection team was led by a CQC Lead Inspector.

### Why we carried out this inspection

We carried out a comprehensive inspection of this service under Section 60 of the Health and Social Care Act 2008 on

9 June 2015 as part of our regulatory functions. This inspection was planned to check whether the provider was meeting the legal requirements and regulations associated with the Health and Social Care Act 2008, to look at the overall quality of the service, and to provide a rating for the service under the Care Act 2014

Breaches of legal requirements were found. As a result we undertook a focused inspection on 17 August 2015 to follow up on whether action had been taken to deal with the breaches.

# Are services safe?

## Our findings

### Medicines management

At our previous inspection we found two boxes of medicines that had expired and copies of directions for nurses to administer vaccines had not been signed by the doctor.

At this inspection we found that medicines reviewed were within their expiry dates. We also reviewed directions for nurses and saw that these had been signed by the doctor.

### Arrangements to deal with emergencies and major incidents

At our previous inspection we found the practice did not have available emergency equipment, for example oxygen. Some emergency medicines were also not available; this included medicines for the treatment of seizures, hypoglycaemia, or suspected meningitis.

The practice had not practised regular fire drills.

At this inspection we found that the practice had reviewed their emergency medicines and now had in place medicines for the treatment of seizures, hypoglycaemia, and suspected meningitis. The provider had also reviewed their emergency equipment and we saw that oxygen was readily available.

The practice had completed a fire drill in July 2015 and had plans in place for practicing evacuating the building on a regular basis. Staff had been unaware of the exact date and time of the fire evacuation practice and this was later discussed at a team meeting and any learning points recorded.