

Mr. Harish Gupta

6 Ways Dental Practice

Inspection report

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Overall summary

We undertook a follow up focused inspection of 6 Ways Dental Practice on 15 March 2022. This inspection was carried out to review in detail the actions taken by the registered provider to improve the quality of care and to confirm that the practice was now meeting legal requirements.

The inspection was led by a CQC inspector who was supported by a specialist dental adviser.

We undertook a comprehensive inspection of 6 Ways Dental Practice on 8 December 2021 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. We found the registered provider was not providing well-led care and was in breach of regulation 17 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. You can read our report of that inspection by selecting the 'all reports' link for 6 Ways dental practice on our website www.cqc.org.uk.

As part of this inspection we asked:

- Is it well-led?

Our findings were:

Are services well-led?

We found this practice was providing well-led care in accordance with the relevant regulations. The provider had made improvements in relation to the regulatory breaches we found at our inspection on 8 December 2021.

Background

6 Ways Dental Practice is in Erdington, Birmingham and provides NHS and private dental care and treatment for adults and children. The dental team includes seven dentists, six dental nurses, four trainee dental nurses, three dental hygienists, and two receptionists. The practice has seven treatment rooms. The practice is owned by an individual who

Summary of findings

is the principal dentist there. They have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated regulations about how the practice is run. During the inspection we spoke with the principal dentist. We looked at practice policies and procedures and other records about how the service is managed. The practice is open:

Monday from 8.45am to 5.30pm

Tuesday from 8.15am to 5.30pm

Wednesday and Thursday from 8.15am to 7pm

Friday from 8.45am to 3pm

Our key findings were:

We found this practice was providing well-led care in accordance with the relevant regulations. The provider had made good improvements in relation to the regulatory breach we found at our previous inspection. These must now be embedded in the practice and sustained in the long-term.

Summary of findings

The five questions we ask about services and what we found

We asked the following question(s).

Are services well-led?

No action



Are services well-led?

Our findings

We found that this practice was providing well-led care and was complying with the relevant regulations. At our previous inspection on 8 December 2021 we judged the provider was not providing well led care and was not complying with the relevant regulations. We told the provider to take action as described in our requirement notice. At the inspection on 15 March 2022 we found the practice had made the following improvements to comply with the regulations.

- The provider demonstrated audit activity of infection prevention and control to improve the quality of the service.
- The provider had demonstrated that the electrical fixed wiring had been tested every five years.
- The provider had risk assessments available for Control of Substances Hazardous to Health (COSHH) Regulations, 2002 (COSHH) products in use throughout the practice.
- The provider had effective cleaning schedules to ensure the practice was kept clean.
- There was evidence that systems were in place to ensure safety incidents were investigated, documented and discussed with the rest of the dental practice team to prevent such occurrences happening again.
- The provider had a formal process in place to discuss learning needs, general wellbeing and aims for future professional development with staff.
- We were provided with access to staff recruitment files to confirm that the provider was following their recruitment procedures.
- The provider had systems in place to document staff induction training to ensure staff were familiar with the practice's procedures.
- The provider evidenced they had received training in the use of cone beam computed tomography X-ray machine.

We found the provider had taken effective action to address the issues we had identified during our previous inspection. These improvements need to be embedded and sustained in the long run.