

HC-One Limited

Knowsley Manor Nursing Home

Inspection report

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Date of inspection visit:
30 June 2021

Date of publication:
13 July 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Knowsley Manor Nursing Home provides accommodation, personal and nursing care for up to 50 people. There were 30 people using the service at the time of this inspection.

There were safe measures in place to prevent visitors from spreading infection. At the entrance visitors were required to provide evidence of a negative Lateral Flow Device (LDF) test and put on the required personal protective equipment (PPE). Family members told us they were kept up to date with safe visiting guidance and they felt safe when visiting their relatives.

Shielding and social distancing rules were complied with. Furniture in communal areas had been rearranged and gatherings such as staff meetings and handovers took place in large spaces with minimal staff present.

New admissions were carried out safely. Evidence of a negative Polymerase Chain Reaction (PCR) test result was required for people before they moved in and they were supported to isolate for 14 days from the day of admission.

Good stocks of the right standard of personal protective equipment (PPE) were maintained and PPE stations were located across the service. Staff received training around the safe use and disposal of PPE and they followed current guidance.

There were designated infection prevention control IPC leads and they shared good working practices and updates across the staff team. Staff were kept informed of current IPC and PPE procedures and there was information about them displayed around the service.

People, staff and visitors had access to regular testing and testing records were maintained.

Staff provided people with the support they needed to maintain regular contact with family and friends using technology.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured this service were following safe infection prevention and control measures to keep people safe.

Inspected but not rated

Knowsley Manor Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 30 June 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.