

# Roche Healthcare Limited

# Mansion House

## Inspection report

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09 November 2020

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	<b>Inspected but not rated</b>

# Summary of findings

## Overall summary

Mansion House is a nursing home providing personal and nursing care for up to 29 older people who may be living with a physical disability or dementia. When we inspected, 20 people were using the service.

We found the following examples of good practice.

- The service and any equipment used were regularly cleaned to minimise the risk of people catching or spreading COVID-19.
- Measures had been put in place to support social distancing. Staff travelled to work separately and staggered their breaks; furniture had been rearranged to encourage people to socially distance themselves.
- Staff received training on infection prevention control, hand hygiene and appropriate use of Personal Protective Equipment (PPE). There were good supplies of PPE, which staff used appropriately to help keep people safe.
- There were safe areas where staff could put on, take off and dispose of PPE.
- People who used the service and staff were regularly tested and there were clear procedures in place to make sure people self-isolated when necessary.
- A visitor's policy and procedure helped minimise the risks associated with visitors to the service. Alternative arrangements had been made to support people to maintain social contact to reduce social isolation.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service was following infection prevention and control guidance and procedures to help keep people safe.

**Inspected but not rated**

# Mansion House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 9 November 2020 and was announced.

# Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider was making sure infection outbreaks could be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up-to-date.