

Kingsway Care Home Limited

Kingsway Nursing Home

Inspection report

Kingsway
Langley Park
Durham
County Durham
DH7 9TB

Date of inspection visit:
18 March 2021

Date of publication:
06 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Kingsway Nursing Home is a care home registered to provide accommodation, nursing and personal care for up to 42 people. There were 35 people using the service at the time of our inspection, some of whom had mental health needs. The home is purpose built and provides accommodation over two storeys.

We found the following examples of good practice.

The provider had procedures in place to support visits and prevent visitors from catching and spreading infection. Relatives could book visits in the home's visiting pod or conservatory, both of which could be accessed without entering the main building. All visitors were robustly screened for COVID-19.

The provider considered people's emotional wellbeing. People were encouraged to have regular telephone and video contact with friends and family. The provider organised activities such as afternoon tea and themed nights to support morale.

Adequate supplies of PPE were in place and had been throughout the pandemic. There were fully stocked PPE stations located throughout the home. Some users of the service chose to wear a mask and these were readily available for them in the home.

All staff were observed to be wearing PPE and were bare below the elbow. Staff had completed training in how to safely put on, take off and dispose of PPE. The registered manager carried out practical assessments and hand washing competencies to ensure staff complied with good practice.

The home was clean and tidy throughout. The provider had increased cleaning during the pandemic. Disinfectant wipes were located at all workstations so equipment could be cleaned after each use.

The provider had up to date infection prevention and control (IPC) policies and procedures in place. The provider carried out regular IPC audits.

The registered manager spoke positively about the support from the staff team, the provider and healthcare professionals.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Kingsway Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 18 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.