

Longfield Healthcare Limited

Longfield Care Home

Inspection report

Fambridge Close
Maldon
Essex
CM9 6DJ

Tel: 01621857147

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02 February 2021

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12 February 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Longfield Care Home provides accommodation and personal care for up to 40 older people including people living with dementia. At the time of the inspection 36 people were living in the service.

We found the following examples of good practice.

People were encouraged to stay in regular contact with friends and relatives. Staff supported people to make regular telephone and video calls and the registered manager created individual weekly newsletters for people living in the service with photos and updates from their loved ones.

Staff were encouraged to take part in practical training scenarios in addition to their infection prevention and control training. These included practicing donning and doffing personal protective equipment (PPE) and talking through what actions staff would take if a person in the service tested positive for COVID-19.

The provider had increased the frequency of cleaning in the service and implemented hourly cleaning for high touch areas such as door handles and hand rails.

The provider had created a testing area where staff completed their regular COVID-19 testing. The room had seating and a screen, clear step by step guidance displayed on the wall, hand washing facilities and PPE supplies.

The registered manager completed regular hand hygiene audits with staff to ensure good practices were maintained.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Longfield Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 2 February 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.