

Malhotra Care Homes Limited

Melton House

Inspection report

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Tyne And Wear
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16 November 2020

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24 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Melton House is a purpose-built care home with accommodation over three floors. It provides nursing and personal care for up to 67 people, some of whom may be living with dementia.

The service had been identified by the Local Authority as a designated care setting. A designated care setting is intended for people who have tested positive for Covid-19 and are being admitted to a care home from hospital. The provider had designated 22 beds to support people to be able to be discharged from hospital.

We found the following examples of good practice.

- The provider had identified a self-contained unit within the home to be the designated area. The unit had 22 beds, all with en-suite facilities and some with shower facilities.
- There was a separate entrance for this unit so access to this area was safe.
- The designated unit was clean and well-decorated. The provider had arranged for extra housekeeping hours to make sure that additional cleaning took place, including surfaces that were frequently touched.
- The provider had identified dedicated care and housekeeping staff to work in the unit. They would be led by a designated nurse. The staff team would not work anywhere else in the home during the use of this unit. This helped to minimise the risk of cross infection.
- The provider had enough supplies of appropriate personal protective equipment (PPE) such as gloves, aprons and masks. All staff had training in how and when to wear the PPE correctly. There were plenty of PPE stations around the unit so they would be easily accessible by staff.
- The provider had up to date infection prevention and control policies and was following national guidance.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to ensure people received safe care and treatment.

Inspected but not rated

Melton House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 16 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.