

# Kingsley Care Homes Limited

## Heron Lodge

### Inspection report

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Date of inspection visit:  
12 February 2021

Date of publication:  
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### Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	<b>Inspected but not rated</b>

# Summary of findings

## Overall summary

Heron Lodge is a nursing home providing personal and nursing care for up to 30 people, some of who were living with dementia. There were 29 people living at the service at the time of the inspection.

We found the following examples of good practice.

- Managers completed risk assessed visits to people in their own homes to ensure they completed COVID-19 screening prior to admission. Staff supported people to self-isolate on admission in line with government guidelines.
- Staff supported people to maintain regular contact with friends and relatives, through the use of technology, as well as COVID-19 risk assessed visits to the service.
- Staff completed a detailed screening process with visitors to ensure they were safe to enter the service, with the aim of preventing the spread of infection.
- People we spoke with told us they felt safe and well supported living at the service. They told us about the activities and events they had been involved with to keep them entertained, and reduce the risk of social isolation.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Heron Lodge

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 12 February 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.