

Dignity Group Limited The Old Rectory Singleton

Inspection report

The Old Rectory Singleton Chichester West Sussex PO18 0HF Date of inspection visit: 26 March 2021

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Tel: 01243811482

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Old Rectory provides care and accommodation for up to 19 people with learning disabilities. On the day of our inspection there were 14 people living at the care home.

We found the following examples of good practice.

There was clear communication with visitors, arrangements for visiting were by appointment only, and allowed for social distancing whist meeting individual's needs. A garden room was set aside for visits, which meant visitors did not need to enter the home. Visitors took a lateral flow test and had a temperature check before the visit to test for Covid-19. Personal protective equipment was used by visitors.

People told us they were well supported during the recent outbreak of Covid-19. People who live at the Old Rectory had a good understanding of the precautions needed to prevent the spread of infection and wore face masks when in the communal areas of their home.

Staff spent time with people in meaningful activities. This included creating a coffee shop in the grounds and providing a range of activities. People were supported to remain in contact with relatives during the pandemic.

The service was clean with personal protective equipment available on each floor.

Staff were knowledgeable about their responsibilities for infection prevention and control and told us they were trained and supported in their role.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated



The Old Rectory Singleton Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes where there have been outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 26 March 2021 and was unannounced.

Is the service safe?

Our findings

 $S5\square$ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules, where at all practicable taking into consideration the emotional wellbeing of the people living at the Old Rectory.
- We were assured that the provider was admitting people safely to the service. No one had been admitted since the start of the pandemic and respite services were suspended.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.