

Potensial Limited

Middleton Lodge

Inspection report

Station Road Middleton St George Darlington County Durham DL2 1JA

Tel: 01325333993

Website: www.potensial.co.uk

Date of inspection visit: 05 November 2021

Date of publication: 23 November 2021

| D - 1 | | |
|-------|---------|---|
| кат | rıng | ς |
| 1144 | 511 I B | = |

| Overall rating for this service | Inspected but not rated |
|---------------------------------|-------------------------|
| | |
| Is the service safe? | Inspected but not rated |

Summary of findings

Overall summary

Middleton Lodge is a care home registered to provide personal care and accommodation for up to 10 people living with mental health needs, a learning disability or autism. At the time of the inspection, 10 people were living at the service.

We found the following examples of good practice.

Visits to the service were taking place in line with national guidance. Visitors were required to test negative for COVID-19 and were screened appropriately with temperature checks and health declarations.

The service had ample supplies of PPE and all staff were observed to be wearing this appropriately. Used PPE was disposed of safely.

People and staff were regularly tested as part of the COVID-19 testing programme.

The service was clean and tidy throughout. A cleaning schedule was in place which included additional cleaning of frequently touched areas such as door handles.

The provider had robust policies and procedures in place to manage infection prevention and control.

Risk assessments were in place to support people and staff who were particularly vulnerable from COVID-19.

Management spoke positively about the hard work of the staff team, and the helpful support offered from the provider throughout the pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

| Is the service safe? | Inspected but not rated |
|--|-------------------------|
| Further information is in the detailed findings below. | |



Middleton Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 5 November 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.