

St Andrews Care Homes Ltd

Danecroft

Inspection report

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20 January 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Danecroft is a residential care home providing accommodation and personal care for up to 33 people aged under and over 65, who may be living with dementia or a physical disability. At the time of our inspection 27 people were receiving care.

We found the following examples of good practice.

- Relatives and friends were encouraged to visit their family members at the home. Processes were in place for visitors to reduce the risk of transmission of COVID-19. These included providing a negative lateral flow test (LFT) and proof of COVID-19 vaccination.
- Staff had received training in the safe use of Personal Protective Equipment (PPE) and were observed wearing this correctly. The service had adequate supply of PPE and provided this to staff and visitors whilst at the home.
- Regular COVID-19 testing was completed by staff, residents and essential care givers in line with government guidance. A record of the test results had been maintained by the manager.
- Risk assessments had been completed for all people and staff and where required measures had been put in place to mitigate risk to health.
- The care home was clean and had no mal odours. Enhanced cleaning had been completed of frequently touched areas.
- Relatives told us the staff contacted them promptly to provide updates of changes to government guidance relating to visiting and of any impact this would have directly to them.
- People had been supported to maintain contact with family and friends during the COVID-19 lockdowns through use of telephone and video calls.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Danecroft

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 20 January 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.