

Your Health Limited

Leaholme

Inspection report

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Leaholme is a residential care home which provides personal care for up to 17 people, some of whom are living with dementia. At the time of the inspection nine people lived at the service.

Some areas of the service were not well maintained. The flooring in the laundry required attention and the plinth required to be sealed to prevent transfer of infection. The flooring and walls in some of the toilets and storage areas also needed attention to ensure they could be thoroughly disinfected. Some of the woodwork in corridors had paint missing, which could allow a transfer of infection. These areas compromised infection control measures and the effectiveness of cleaning and disinfection. This could contribute to the spread of infection to people and staff. The provider had a number of these areas on an improvement plan which had been delayed due to the COVID-19 pandemic and the restrictions placed on maintenance staff.

Quality assurance audits undertaken by the provider were not effectively completed to identify the shortfalls found during the inspection.

We found the following examples of good practice.

- The provider ensured continual supplies of personal protective equipment (PPE). This included face masks and aprons and we saw staff used these appropriately. Staff were encouraged to change their PPE regularly.
- Used PPE was disposed of in foot operated pedal bins situated throughout the home. This reduced the potential for transfer of infection.
- Staff encouraged people to wash their hands frequently throughout the day. Where this was not possible, hand sanitiser was offered as a means to reduce the transfer of infection.
- The provider participated in COVID-19 testing of people and did so in line with current government guidance. Staff were also tested regularly. That ensured action could be taken swiftly to reduce the potential spread of infection if a positive test was returned.
- Areas were cleaned and disinfected with cleaning products approved to reduce the potential transfer of infection.
- Risk assessments had been completed to protect people and any staff who may be at a higher risk of contracting COVID-19, measures were in place to support them.
- Staff worked in set teams which lessened the potential of cross infection between shift members.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were not fully assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Leaholme

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 24 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.