

Midway Care Ltd

Cole Bank Road

Inspection report

16 Cole Bank Road
Hall Green
Birmingham
West Midlands
B28 8EX

Tel: 01217778007

Date of inspection visit:
16 November 2020

Date of publication:
08 December 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Cole Bank Road is care home and provides accommodation and personal care to a maximum of seven people with learning disabilities. At the time of our visit seven people lived at the home.

We found the following examples of good practice.

- A health screening questionnaire was completed when visitors arrived at the home to ensure visits took place safely in line with current guidance.
- People were supported to maintain contact with people who were important to them. This included making frequent video and telephone calls. The manager spoke with people's family members each week to keep them up to date on their relative's wellbeing.
- People's clothing and bedding was laundered individually to reduce the risks of cross contamination.
- The provider sent monthly newsletters to staff which contained information updates about Covid-19 and also shared positive news stories across the organisation.
- A confidential helpline was available to staff so they could seek advice or support during the pandemic. Staff had also been given small gifts to say thank you for their hard work.
- Cleaning schedules had been increased and additional audits had been implemented to monitor cleanliness and staff compliance with the provider's infection control policy.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Cole Bank Road

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 16 November 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.