

Yarrow Housing Limited

Yarrow Housing Limited - 1- 2 Elmfield Way

Inspection report

1-2 Elmfield Way
Maida Hill
London
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Date of inspection visit:
27 January 2022

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02 March 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service

1-2 Elmfield Way is a care home for up to six people with learning disabilities and autistic spectrum conditions. At the time of our inspection there were three people using the service.

We found the following examples of good practice.

Social stories were used to explain to people the risks from COVID-19 and how to access the community safely.

The premises were used creatively to support people to self isolate, including creating lounges for people to use after they had tested positive.

The provider reviewed infection control measures after a person tested positive, and used enhanced personal protective equipment (PPE) and cleaning schedules to help contain the outbreak.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 27 January 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was meeting requirements to ensure people could still be visited within the home and were supported to access the community.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19. The registered manager was not always clear on how to provide evidence of vaccination status of visiting contractors. We signposted the provider to current guidance on this and the

provider took appropriate action to resolve this.