

Bluecroft Estates Limited

Haworth Court Residential Home

Inspection report

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Date of inspection visit:
03 February 2021

Date of publication:
02 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Haworth Court Residential Home provides accommodation and personal care for up to 37 older people, some of whom were living with dementia. At the time of our inspection the service supported 28 residents. The accommodation is over two floors, with a passenger lift to provide access. There are communal lounges and a dining room on the ground floor.

We found the following examples of good practice.

The home had maintained a varied activities programme for residents throughout the pandemic, this included quizzes, reminiscence days, chair movement, and socially distanced painting. The home shared outputs of these activities with family members via social media posts.

Arrangements for visiting residents were in place. These followed national guidance and ensured that the risk of introduction of COVID-19 into the home was minimised.

Staff followed government guidance on personal protective equipment (PPE). The home had sufficient quantities of PPE.□

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Haworth Court Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 3 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises.

Toilets and bathrooms were awaiting refurbishment. Some of these had defects such as previously drilled or cracked wall tiles. In addition, wall tiling in the medicine room was cracked.

The laundry room had uncovered pipework which was difficult to clean.

The National Colour Coding Scheme for Care Homes was not being fully adhered to. This meant mops, brushes and buckets were not clearly and consistently colour coded. The provider told us they would ensure staff were refreshed on the correct procedures to follow.

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We have also signposted the provider to resources to develop their approach.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.