

Hamberley Care 1 Limited

Hawthorn Green Residential and Nursing Home

Inspection report

82 Redmans Road
London
E1 3DB

Tel: 02077027788

Date of inspection visit:
07 October 2020

Date of publication:
08 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Hawthorn Green is a residential care home providing personal and nursing care to people aged 65 and over. The care home accommodates 90 people across three separate floors that each consist of two units. The units have separate adapted facilities. At the time of our inspection there were 50 people using the service.

We found the following examples of good practice.

Measures were in place to minimise the risk of visitors catching or spreading illness. The service was closed to non-essential visitors at the time of our inspection but was building a bespoke visitors room with a separate entry for visitors and people using the service and a Perspex screen dividing both parties in order to minimise the risk of transmission of illness. Face masks and other Personal Protective Equipment (PPE) was available for visitors upon completion of the room to ensure there was no transmission of illness from visitors to staff. The internal environment was arranged to accommodate social distancing and there were electronic tablets within the home for conducting virtual meetings.

The provider had full access to Personal Protective Equipment (PPE) and care staff confirmed this. Staff had received appropriate training in infection control procedures both internally and from external providers and had explained the need for PPE to be worn to people using the service.

The provider had implemented a programme of testing for both people using the service and staff. However, at the time of our inspection, not all staff were participating in the testing programme. We have signposted the provider to resources to help develop their approach with regard to this issue.

At the time of our inspection, nobody using or working at the service had tested positive for Covid 19. Staff were restricted to work in the same area of the building to minimise the risk of spreading illness.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Hawthorn Green Residential and Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 7 October 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff, however, not all staff were consenting to being tested.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach with regard to staff testing.