

The Oaklea Trust

# Yealand Drive (Adult Care Home)

## Inspection report

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Date of inspection visit:  
13 January 2022

Date of publication:  
10 February 2022

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Yealand Drive (Adult Care Home) is a care home providing accommodation and personal care to up to five people who have a learning disability and/or autism. There were five people living in the home at the time of our inspection. The home is in a residential area of Ulverston in south Cumbria and is in keeping with neighbouring properties. People have their own bedrooms which are on the ground and first floor of the home. There are suitable shared facilities including toilets and bathrooms, a large sitting room, dining room and kitchen.

We found the following examples of good practice.

Staff had given people information, in a way they could understand, about government restrictions and keeping safe from infection during the pandemic.

Staff had been creative in developing different activities for people when they were unable to follow their usual activities during the periods of restrictions. This had included joining a virtual choir and holding COVID-secure celebrations of life events.

Staff were trained in infection prevention and control and using Personal Protective Equipment, (PPE), safely. We observed staff used PPE effectively.

The provider had ensured sufficient quantities of PPE were available throughout the pandemic. The staff team monitored PPE stocks and reordered additional items in a timely way to ensure sufficient PPE was available in the home.

The registered manager had ensured the impact of the pandemic did not affect the quality of the service provided. People continued to receive high-quality, person-centred care which focused on positive outcomes for people.

The registered manager had followed government guidance about visiting. They supported people to keep in touch with their friends and families, including by visits, telephone calls and letters.

The registered manager and staff team worked in people's best interests. They ensured the safety of the service while taking account of people's individual needs.

The registered manager had followed best practice in supporting people who have a learning disability and ensuring safe admission procedures when people moved into the home.

The registered manager followed guidance around COVID-19 testing for staff and people who lived in the home. They had robust systems in place to ensure no one was deployed to work in the home unless they were fully vaccinated from COVID-19 or exempt.

The staff team kept the home clean and hygienic. Frequently touched surfaces were cleaned regularly throughout the day to reduce the risk of infection.

There was an experienced staff team working in the home. The staff had been responsive to challenges caused by the pandemic to maintain a safe service for people.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Yealand Drive (Adult Care Home)

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 13 January 2022 and was announced. We gave the service one day's notice of the inspection.

# Is the service safe?

## Our findings

Staffing.

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.