

Amberley Healthcare Limited

Devon Lodge Residential Home

Inspection report

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Date of inspection visit:
15 February 2022

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25 February 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Devon Lodge is a residential care home that provides accommodation and personal care for up to 26 older people. At the time of our inspection there were 19 people using the service.

We found the following examples of good practice.

Safe arrangements were in place for professional visitors to the service. This included temperature checks, lateral flow testing, risk and health questionnaires, hand sanitisation and wearing a mask.

Isolation, cohorting and zoning was used to manage the spread of infection. This meant that people self-isolated in their rooms which were all en-suite when necessary.

Enhanced cleaning and disinfection took place to reduce the risk infection spread. There were sufficient numbers of housekeeping staff who completed checklists to record and monitor cleaning tasks.

There were sufficient supplies of personal protective equipment (PPE) including masks, gloves, aprons and hand sanitiser available. Staff had received training in infection prevention and control, PPE including donning and doffing and hand hygiene.

A regular programme of testing for COVID-19 was in place for staff and people who lived in the service. This meant swift action could be taken if any positive results were received.

Infection prevention and control audits took place which ensured the registered manager had oversight of all aspects of infection control. Policies, procedures and risk assessments related to COVID-19 were up to date which supported staff to keep people safe.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Devon Lodge Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 15 February 2022 and was announced. We gave the service two hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.