

Asher Care Ltd

Asher Care

Inspection report

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08 July 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Asher Care Ltd is a residential care home providing personal care for up to 25 older people, some of whom are living with dementia. Nursing care is not provided at the home. This is provided by the community nursing service. At the time of our inspection there were 23 people living in Asher Care Ltd.

We found the following examples of good practice.

The registered manager and deputy worked closely together providing clear leadership on good infection control practice. They updated staff on changes to guidance and practice in the home linked to infection control practice. Regular spot checks and competency checks were made to ensure staff continued to follow best practice guidance. All staff were wearing appropriate PPE and the provider had invested in scrubs for staff to wear to help minimise cross infection. The registered manager had instigated changes, for example to laundry practice, to promote good infection control. They had worked closely with other agencies to enhance infection control measures.

The registered manager praised her staff team and the support she had received from the staff group and the providers. The registered manager had presented each staff member with a gift to show she valued how they had pulled together for the benefit of people living at the home. She recognised the impact of Covid-19 on people's mental health as well as their physical health.

The providers have invested in the home during the pandemic to help with infection control which has included new beds, new lounge furniture and an attractive summerhouse, which was decorated in the theme of a tearoom. This was used as a pod for visitors, which could be accessed through the garden so visitors did not have to enter the home.

The registered manager recognised the importance of reassuring and keeping people living, working and visiting the home up to date with information. We saw positive feedback from these groups of people on how they had been supported during the pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Asher Care

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008. As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 8 July 2021 and was unannounced.

Is the service safe?

Our findings

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.