

St. Martin's Care Limited

Woodside Grange Care Home

Inspection report

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11 January 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Woodside Grange Care Home is a residential care home providing personal and nursing care for up to 121 people. The home supported people with varied needs in six areas, spread across three floors in a purpose-built building. This included older people, people living with dementia and people with a learning disability or autism. 102 people were using the service when we inspected.

The service had prepared an area as a designated setting which could accommodate up to 17 people with a positive Covid-19 status. The home had previously been able to offer between five and 10 designated setting beds but as demand had recently increased the provider had made changes to the area in order to safely increase capacity.

We found the following examples of good practice.

All visitors to the home, including visiting professionals, were asked for evidence of a recent lateral flow test. Evidence of vaccination in the form of COVID passports were also requested and temperatures taken to screen for symptoms.

The home had been successfully managing a designated setting and had demonstrated the knowledge and skills to keep people safe and avoid cross contamination. Careful thought had gone into the best way to increase bed capacity without compromising safety.

The entrance to the red zone (an area where people were COVID positive) was to be moved in order to extend the area but was still secure as there was a keypad lock on the door to prevent people from accessing it accidentally. Signs on these doors made it very clear that it was the entrance to a red zone and what that meant.

There was an entrance specifically for people arriving into the red zone of the home from hospital to avoid them passing through any other area of the home. This had been used successfully since the home first offered designated setting beds and admissions had been running very smoothly. The registered manager had built a good relationship with the hospital discharge team and no one was moved to the home without a full handover. The hospital always called ahead to let the home know when a person was being transported so staff at the home could manage their arrival safely.

The staff room and changing facilities were being relocated to maximise bed space but these were still within the red zone of the designated setting. Staff also had access to a shower within the designated setting.

The home was very clean and tidy. Enhanced cleaning schedules were in place which included regular cleaning of touch areas such as handrails and door handles to reduce the risk of cross infection. Staff working on the red zone were responsible for cleaning this area to avoid domestic staff moving between

zones and keep the number of staff entering the area to a minimum.

There was a detailed infection prevention and control policy in place and regular checks were completed. Staff had received training in the appropriate use of Personal Protective Equipment (PPE) and infection prevention and control training. Information was displayed throughout the home to remind staff how to use PPE correctly and how to prevent the spread of infection.

There was a plentiful supply of PPE and additional PPE stations had been placed in the red zone to ensure staff had safe and easy access. Clinical waste bins were in place for the safe disposal of used PPE.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Woodside Grange Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting for people discharged from hospital with a positive COVID-19 status. This targeted inspection was to ensure that the service was compliant with infection prevention and control measures.

This inspection took place on 11 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.