

Mrs E Voce

Annandale Rest Home

Inspection report

1 Victoria Road West
Crosby
Liverpool
Merseyside
L23 8UG

Tel: 01519243162

Date of inspection visit:
04 November 2020

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09 December 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Annandale Rest Home is a residential care service that provides accommodation and personal care for up to 10 people across two floors. At the time of our inspection, there were five people living at the service.

We found the following examples of good practice.

The service followed safe visiting procedures. Visits were restricted to essential visitors only. However, there were safe measures in place to facilitate visits for people receiving end of life care and where it had been assessed as being in the persons best interest due to their wellbeing. All visits were to be conducted in the persons own room and visitors were required to wear full personal protective equipment (PPE).

There was a procedure that accommodated people should they develop COVID-19 or show symptoms. Stocks of the right standard of PPE were well maintained and staff used and disposed of it correctly. Guidance on the use of PPE and current infection prevention control (IPC) procedures were available.

People and staff had access to regular testing.

Staff reassured people throughout the pandemic and provided them with the support they needed to maintain regular contact with their family and friends through the use technology, this was facilitated by the acting deputy manager.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated

Annandale Rest Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 04 November 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.