

Tapton Edge Rest Home Limited

Tapton Edge

Inspection report

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Sheffield
South Yorkshire
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Date of inspection visit:
24 March 2021

Date of publication:
14 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Tapton Edge is a residential care home that provides accommodation and personal care for older people. The home can accommodate up to 25 people in one converted building over two floors. At the time of this inspection there were ten people living at the service.

We found the following examples of good practice

Relatives and friends were encouraged to keep in contact with their loved ones via telephone, video calls, letters, audio voice recordings and video clips. They were also able to visit in person by appointment, meeting in a vacant bedroom with a separate entrance or via window visits. There was a gazebo erected in the garden to facilitate outdoor visits in warmer weather.

The registered manager produced a regular newsletter with updates on what people living at Tapton Edge and the staff were doing. The newsletters also referenced the latest COVID-19 pandemic guidance for care homes. The registered manager had increased the frequency of these newsletters during the pandemic. Relatives had contacted CQC to tell us how much they had appreciated these updates, particularly when visiting was so restricted. The deputy manager also kept in regular contact with relatives and friends who were unable to visit as a result of their own personal circumstances.

The premises were clean and well maintained. Frequent touch points, such as handrails and door knobs were regularly cleaned. Staff supported people to keep apart as much as possible to try and maintain safe social distancing. For example, by moving chairs in communal areas further apart. PPE was readily available throughout the building.

All staff had received training in infection prevention and control and their competency in this area was regularly checked by the managers. Staff were seen to be following correct practice in this area. Staff spoken with were well informed and confident in infection prevention and control practices.

All people living and working at Tapton Edge had been offered a vaccine and were regularly tested for COVID-19 in line with government guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Tapton Edge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 24 March 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the registered manager to resources to ensure the most effective disinfectant is being used to clean the hard floors throughout the home.