Banktop Securities Limited

The Holt Retirement Home

Inspection report

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13 August 2020

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Ratings

Overall rating for this service	Inspected but not rated

Is the service safe?	**Inspected but not rated**

Summary of findings

Overall summary

The Holt Retirement Home is a care home providing accommodation and support with personal care to up to 22 people, some of whom may be living with dementia.

We found the following examples of good practice.

• The service operated a booking system for visitors. Staff screened relatives ahead of their visit and provided them accessible information about how to reduce the risk of the spread of infection during their visit.
• People were provided with their own sanitising hand gel to ensure they could continue to keep their hands clean where handwashing facilities were not within easy reach.
• The service had appointed a dedicated lead to ensure policies and procedures remained up to date and reflected the most current government guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

We were assured the service were following safe infection prevention and control procedures to keep people safe.

The Holt Retirement Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 13 August 2020 and was announced. The service was invited to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Inspected but not rated

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.