

Rayson Homes Limited

Crosshill Nursing Home

Inspection report

2a Paragon Street
Stanhope
Bishop Auckland
County Durham
DL13 2NN

Tel: 01388526205

Date of inspection visit:
18 February 2021

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16 March 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Crosshill Nursing Home is a care home registered to provide accommodation and personal and nursing care for up to 30 people. At the time of the inspection, 25 people were living there.

We found the following examples of good practice.

- Systems were in place to prevent visitors from spreading and catching infection. Only essential visits could take place at the time of inspection. Visitors were screened for COVID-19 before entering the main home. Visitors were required to wear appropriate PPE and wash their hands in a separate allocated washroom.
- The home supported people and staff as far as possible with social distancing. Seating in the communal areas was spaced apart. Staff break times were staggered and there was signage in place limiting the number of staff who could enter the staff room at any one time.
- People were isolated appropriately in their rooms when needed and in line with government guidance. A reduced number of staff were allocated to care for someone who was isolating, to minimise the risk of cross-infection.
- Robust contingency plans were in place to ensure people's needs were safely met during an outbreak. For example, an outside caterer had been arranged to prepare meals if the home's kitchen staff were unable to complete their duties due to COVID-19.
- The home had ample supplies of PPE which was conveniently located for staff at various points throughout the home. Staff were observed to be wearing appropriate PPE, were bare below the elbow, and were practicing good hand hygiene. Systems were in place to safely dispose of used PPE.
- People and staff were taking part in the COVID-19 testing and vaccination programme.
- The home was clean throughout. A cleaning schedule was in place which included additional cleaning of frequently touched areas such as door handles. The home had a number of ozone machines which enabled them to carry out deep cleaning.
- The home had comprehensive and up to date Infection Prevention and Control (IPC) and COVID-19 policies in place. The manager spoke positively about the staff team's hard work and strong team spirit. The manager had a good relationship with the provider who offered support and assistance throughout the pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Crosshill Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 18 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.