

Mrs Carole Brooke

Ancona Care Home

Inspection report

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26 January 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Ancona Care Home is a residential care home registered to provide accommodation and personal care for up to 18 people with a mental health need. At the time of the inspection there were 13 people living at the service.

Ancona care Home provides single bedrooms many with en suite facilities, suitable communal areas and access to an enclosed rear patio and garden.

We found the following examples of good practice.

There were procedures in place to support safe visiting by family members or professionals. Staff undertook screening of all visitors. Rapid response lateral flow tests (LFT) were undertaken for visitors before they entered the home. Visitors were provided with Personal Protective Equipment (PPE) and guided to its safe use.

People and staff were regularly tested for COVID-19. Staff had LFT testing three times a week as well as standard Polymerase Chain Reaction (PCR) tests weekly. The provider and manager understood the actions they needed to take should any tests return a positive result.

The service had a good supply of PPE to meet current and future demand. Staff were using this correctly and in accordance with current guidance and disposal was safe at the time of this inspection.

The home was not admitting any new people at this time. The provider and manager were aware of actions they should take should a person require hospital admission and how to manage their safe return.

Staff had been trained in infection control practices and individual risk assessments had been completed for vulnerable staff members.

The home was kept clean. Staff kept records of their cleaning schedules, which included a rolling programme of continuously cleaning high touch surfaces, such as light switches, grab rails, door handles and chair arms.

The home had space for people to socially distance whilst in communal areas. All bedrooms in use were for single occupancy with en suite facilities.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Ancona Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 26 01 2022 and was announced. We gave the service one day's notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were not assured that the provider's infection prevention and control policy was up to date. This was reviewed and did not include measures required in relation to COVID – 19. However, discussions with the provider and manager showed they were up to date with all government guidance and all necessary measures were in place.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that people returning from hospital would be supported appropriately to reduce risks to other people. The provider and manager understood the actions they should take if a person returned from hospital.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- The provider was facilitating visits for people living in the home in accordance with the current guidance. There were procedures in place to support safe visiting by family members. Staff undertook screening of all visitors and rapid response lateral flow tests (LFT) were undertaken for visitors before they entered the home. Visitors were provided with Personal Protective Equipment (PPE) and guided to its safe use.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were

vaccinated against COVID-19.