

Maison Moti Limited

# Maison Moti Care Home

## Inspection report

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02 February 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Maison Moti Care Home is a residential care home and provides accommodation and personal care for up to 15 people with mental health needs. At the time of this visit, 11 people were living at the home.

We found the following examples of good practice.

- Information and guidance was provided to all visitors when visiting the home which specified the processes in place to facilitate safe visits. All visitors were screened for symptoms of COVID-19 and were provided with full Personal Protective Equipment (PPE). This enabled the service to protect people, staff and visitors.
- The service had an open garden area with separate access to allow safe visiting. This also included a specially built shelter where visitors could be screened and tested for COVID-19 before the visit could take place. At the time of the inspection, non-essential visiting to the home was restricted due to cases of infection recently reported within the home.
- The service had facilities where visiting space could be created within the home which could further facilitate safe visiting. Plans were being considered to make this facility available in the near future.
- The service ensured all staff received appropriate training, support and guidance throughout the pandemic period. Observation and reflective practices were used to assess staff competency and enhance their learning and development.
- Staff were observed to be wearing full PPE in line with government guidance and the providers policy.
- The service monitored and screened people living at the home and staff daily for any signs or symptoms of possible infection. This enabled the service to take immediate action if anyone was identified with symptoms of COVID-19 to prevent and minimise the risk of transmission.
- People and staff had access to regular COVID-19 testing as per government and Public Health England guidance.
- The home was clean and the layout of the home supported social distancing measures that had been put in place. As the home was not fully occupied, the availability of vacant bedrooms meant that the service was able to use some of these as isolation bedrooms with en-suite facilities, if and when a person tested positive with COVID-19. This enabled the service to minimise the risk of transmission of infection within the home.
- Robust cleaning processes in place followed the providers Infection Prevention and Control policy and procedures. Whilst overall cleaning responsibilities were allocated to housekeeping staff, the entire staff

team took responsibility to ensure good infection control and prevention measures were followed at all times.

- The provider worked pro-actively to ensure that they worked in line with the most current guidance and directives. All information was shared with all staff through regular meetings, handovers and hand-outs.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 02 February 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.