

## Tamaris Healthcare (England) Limited

## Brandon Lodge Care Home

#### **Inspection report**

Commercial Street Brandon

Durham

**County Durham** 

DH78PH

Tel: 01913781634

Website: www.fshc.co.uk

Date of inspection visit: 30 September 2021

Date of publication: 22 October 2021

#### Ratings

## Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated** 

## Summary of findings

#### Overall summary

Brandon Lodge care home provides nursing and personal care for up to 38 people. At the time of our inspection 31 people were living at the service, some of whom were living with dementia.

We found the following examples of good practice during our inspection:

- Systems were in place to prevent people, staff and visitors from catching and spreading infections.
- Although no visits were taking place at the time of inspection due to an outbreak of COVID-19, visits had been facilitated with appropriate measures in place.
- Staff supported people's emotional wellbeing. People and their relatives were supported to keep in contact using a range of technology.
- Additional cleaning of all areas and frequent touch surfaces was being carried out regularly.
- People were supported to understand the pandemic and the need for infection prevention and control (IPC) measures, such as staff wearing face masks.
- People and staff participated in a regular testing programme.

#### The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?	<b>Inspected but not rated</b>
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Further information is in the detailed findings below.



# Brandon Lodge Care Home

**Detailed findings** 

#### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 30 September 2021 and was unannounced.

#### **Inspected but not rated**

### Is the service safe?

#### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance

We have also signposted the provider to resources regarding staff compliance with PPE guidelines and appropriate storage and disposal of PPE to develop their approach.