

Mr Hanish Chotai

Desford Dental Care

Inspection report

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Overall summary

We carried out this unannounced focused inspection on 19 March 2024 under section 60 of the Health and Social Care Act 2008 as part of our regulatory functions.

The inspection was led by a Care Quality Commission (CQC) inspector who was supported by a specialist dental advisor.

The following question was asked:

- Is it safe?

These questions form the framework for the areas we look at during the inspection.

Our findings were:

- The dental clinic appeared clean and well-maintained.
- The practice had infection control procedures which reflected published guidance.
- There was effective leadership.
- Staff felt involved, supported and worked as a team.

Background

Desford Dental Care is in Desford, Leicestershire and provides NHS and private dental care and treatment for adults and children.

There is step free access to the practice for people who use wheelchairs and those with pushchairs. Car parking spaces, including dedicated parking for disabled people, are available near the practice. The practice has made reasonable adjustments to support patients with access requirements.

Summary of findings

The dental team includes 7 dentists, 2 dental hygienists, 3 qualified dental nurses, 5 trainee dental nurses, 1 reception manager and 5 receptionists. The practice has 5 treatment rooms.

During the inspection we spoke with 2 dentists, 2 qualified dental nurses, 2 trainee dental nurses and 2 receptionists.

The practice is open:

- Monday to Thursday from 8:30am to 5:30pm.
- Friday from 8.30am to 4pm.

Summary of findings

The five questions we ask about services and what we found

We asked the following question(s).

Are services safe?

No action 

Are services safe?

Our findings

We found this practice was providing safe care in accordance with the relevant regulations in relation to the questions we asked.

- The practice had infection control procedures which reflected published guidance.
- The practice had policies and procedures in place to ensure clinical waste was segregated and stored appropriately in line with guidance.
- The practice appeared clean and there was an effective schedule in place to ensure it was kept clean.
- Staff stated they felt respected, supported and valued.
- The practice provider demonstrated a transparent and open culture in relation to people's safety.