

Barchester Healthcare Homes Limited

Beeston View

Inspection report

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25 January 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Beeston View can accommodate up to 54 people who require support with personal or nursing care. The layout of the home is across two floors and the home is purpose built.. There were 54 people living at the service at the time of the inspection most of whom were living with dementia and other age-related conditions.

At the time of the inspection, the service was closed to visitors, but relatives spoke positively about their experience of visiting their loved ones and the communication they had received from the service during the pandemic. Relatives comments included, "Initially we had garden visits outside the main entrance. They have a pod now. It is booked through on line visiting system, staff explained how to use it and what to do when we get there. We sanitise our hands, wear a mask and sign in, it's all explained. We are hoping the visits will be back on soon, but we book Skype calls in as well ." Another relative told us, "We visit in a special room (visiting pod). There is a floor to ceiling screen, and we sit in a completely separate part of the room with a microphone in, it is very impressive. We are really, really pleased.", "They keep us up to date. They are good like that, they made me aware my relative was due to be vaccinated and spoke to me in advance about the tests."

The environment was very clean and hygienic and increased cleaning schedules to reduce the risks of cross infection were in place. We observed staff wearing the correct personal protective equipment (PPE) and they knew how to dispose of it safely.

People and staff were taking part in regular COVID-19 testing. People were being monitored for symptoms of COVID-19 and people who needed to, were supported to isolate in their own rooms. Signage was visible on the bedroom door of any person who had either tested positive for COVID-19 or was isolating. This was helpful in informing staff, prior to entry, what PPE to wear and what enhanced procedures needed to be followed to protect them from risk .

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated

Beeston View

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 25 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.