

Jiva Healthcare Limited

Cornfield House

Inspection report

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Cornfield House is registered to provide support and accommodation for up to 19 adults living with or recovering from a mental health condition. People living in the service were adults who had lived with a mental health condition for most of their lives. Cornfield House is located in residential area within walking distance of Seaford town centre. At the time of this inspection there were 18 people living at the service.

We found the following examples of good practice.

Staff supported people to maintain links with relatives and professionals. People did not have a high number of visitors but visiting was not restricted and took account of government guidelines. They followed a procedure that promoted safety for staff and everyone living in the service. Visitors were asked to confirm they had completed a test for COVID-19, and details were taken for check and tracing purposes. They were also asked to gel their hands and to wear a mask.

The home was clean, and staff completed a regular cleaning programme in communal areas that included high touch areas. People were supported to clean their own rooms. The cleaning products had been reviewed and updated to ensure suitability for cleaning during a pandemic. People were reminded to maintain social distancing and information on hand washing was displayed in communal areas of the service.

There was a good supply of personal protective equipment (PPE) and staff had received specific COVID-19 training. Staff received regular updates on IPC.

Regular testing for people and staff was taking place, in accordance with government guidelines. Staff were seen to be wearing masks when in the service. Hand sanitisers were available and placed in strategic areas in the service. Each room had a bin to dispose of PPE used.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Cornfield House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 4 March 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was preventing visitors from catching and spreading infections.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service had a thorough visiting procedure. However, staff were not following this and were not ensuring professionals and contractors visiting the service had been vaccinated. Following the inspection visit the registered manager confirmed she had spoken to all staff to ensure the visiting procedure was always followed.

The Government has announced its intention to change the legal requirement for vaccination in care homes. Changes made by the registered manager following the inspection ensured they were meeting the requirement that was in place at the time of the inspection to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

- We were somewhat assured that the provider was meeting shielding and social distancing rules. The service had not developed a contingency plan to respond to an outbreak in the service. This was raised with the registered manager who immediately sought advice and provided an updated risk assessment and contingency plan to follow if required.

- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

The registered manager ensured visiting by friends and relatives was completed in accordance with government guidelines.

We have also signposted the provider to resources to develop their approach.