

St Anne's Community Services

# St Anne's Community Services - Benedicts

## Inspection report

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Date of inspection visit:  
16 November 2020

Date of publication:  
29 December 2020

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

St Anne's Community Services- Benedict's provides 24 hour nursing care and support for up to 16 people with complex learning disability needs.

We found the following examples of good practice.

Risks of visiting professionals spreading infection were reduced. Visitors had their temperature taken and were asked about their health before entering the service. This was observed during the inspection.

Staff supported people to keep in touch with family and friends through video and phone calls to prevent isolation and promote people's mental wellbeing.

There was signage around the home encouraging the use of personal protective equipment (PPE) Hand sanitiser was available near the entrance and throughout the service.

The provider had appropriate arrangements to test people and staff for COVID- 19 and was following government guidance on testing.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

No ratings were awarded following this inspection. This was a thematic review of infection control practices to identify good practice and areas for development in infection prevention and control.

### Inspected but not rated

# St Anne's Community Services - Benedicts

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 16 November 2020 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were somewhat assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were somewhat assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.